

# RESIDENT NEWSLETTER

Housing Authority of Murray

April 1, 2019



## Housekeeping Inspections

**April 16th** - Riley Court and re-inspects

## Policy Reminders

Be sure the office has a **working phone number** for you at all times.

**NO** rent amount will be given out over the phone. Come to the office if you need to get the amount or wait for your statement in the mail.

The Housing Authority of Murray is a **smoke free** facility. Smoking in your residence is a direct violation of your lease. Three (3) smoking violations will result in eviction.

**Community Service:** Be sure that the office has a copy of **each new SNAP benefit letter** to maintain your exemption status.

**Any** overnight guest who plans to visit for longer than 3 days is to have **written permission** from the office.

**DO NOT** feed stray animals.

If you suspect you have **bed bugs** you must notify the office **immediately**.

Allowing a **banned individual** to visit your residence is grounds for eviction.

See the **back of this newsletter** for important resident **parking** information.

## Maintenance Notes

**Mowing** season begins April 1<sup>st</sup>.

**Please keep** porches, yards and sidewalk areas **free of trash and clutter**, this includes cigarette butts. We take pride in keeping our areas looking nice.

**Toys/bicycles** are to be stored in the **back** of the unit. If maintenance **has to move** items for the mowing crew your account will be charged a \$25 fee.

Please contact the office with any mowing concerns. **DO NOT** interrupt our mowing contractors.

If your trash can is full and the **lid is open** the garbage truck will not stop and pick it up.

If a call is made to the After Hours **EMERGENCY** number and it is not an emergency there will be a \$25 fee charged to your account. Call the office phone and leave a message. A work order will be placed the following business day.

## Ellis Center Activity

The **Lego Freebuilding Group** will meet every 4<sup>th</sup> Sunday of the month from 2:30-4:30 p.m. Ages 8 and up (strictly enforced) are welcome. Adult must stay with child. Legos provided. **Contact Melissa Petik** at: (270)978-3696.

## *IMPORTANT REMINDERS*



- **Rent is due on the 1<sup>st</sup>. No rent is taken after 3:30 p.m.**
- **Late fees will be applied on Monday April 15th at 3:30 p.m.**
- **Late fees are: \$30 for rent and \$20 for cable.**
- **After hours drop off is available through the slot on the front door.**
- **The office will be closing at 2 p.m. on April 17th for a monthly staff meeting.**
- **The office will be closed April 19<sup>th</sup> to observe Good Friday.**
- **Work orders can be submitted on our website [www.phamurray.org](http://www.phamurray.org).**
- **If you suspect any criminal activity on HAM property contact the Murray Police Department at 270-753-1621.**

## Parking

We have received several complaints about parking issues. The streets are owned by the City of Murray and no resident is issued their own parking space. Legally, an individual has no “ownership” rights to a parking space on a public street. However, we do encourage neighbors to be courteous and respectful of their parking location. Be mindful to never block the handicap ramp and parking spaces, as those are the only reserved parking spaces on the street for those residents with handicap parking tags.

Contact the HAM office with any questions or concerns.

## Energy Assistance

West Kentucky Allied Services still has funds available to help families pay their energy bills. They have extended their LIHEAP Crisis Program through April 30<sup>th</sup>, 2019. Their office is located at 607C Poplar Street, inside the Weaks Community Center. Their phone number is 753-0908.